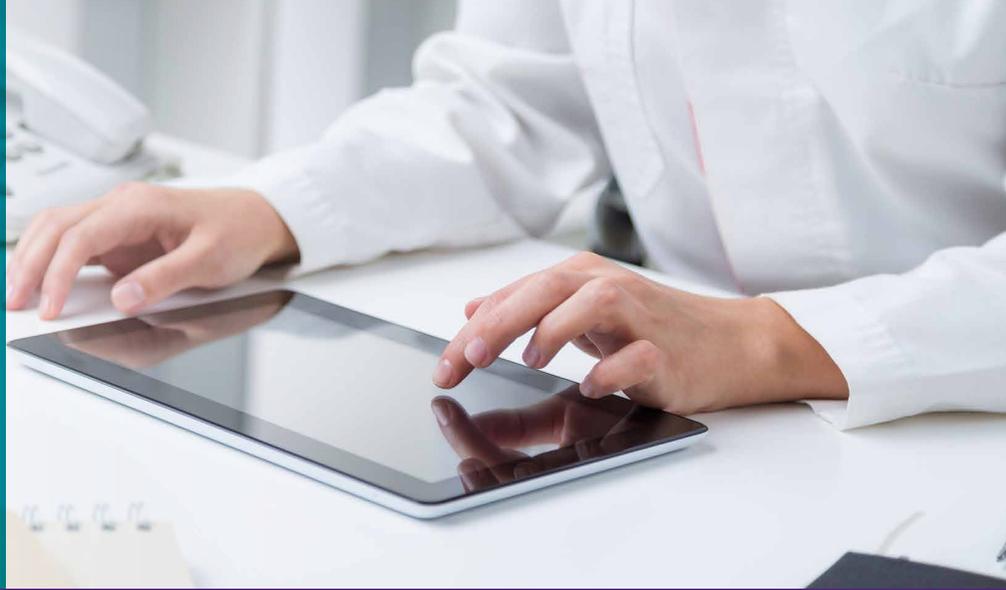


Healthcare
Facility
Management



3 Ways A Deep-Clean Discipline Improves Employee Morale



EQUIPSYSTEMS
HEALTHCARE EQUIPMENT MANAGEMENT

Facing pressure to cut costs, many hospitals and healthcare facilities are making decisions that negatively impact patient satisfaction.

To achieve high patient satisfaction scores, hospitals need to have:

- **A clean and quiet environment**
- **Staff focused on providing a healthy recovery**

Healthcare providers spend more time with patients than anyone else, yet in a cost-cutting environment they're handed more administrative and housekeeping work. Healthcare providers often feel overworked when they're asked to do more (such as equipment wipe-downs) with fewer resources, and this takes time away from patient care.



Hospitals that outsource equipment cleaning services are seeing improved patient satisfaction scores *and* employee morale. Here's why:

1. Healthcare providers aren't burned out and making mistakes that could put patients at risk.

Short staffing and burnout lead to distraction and forgetfulness, which may lead to medical errors and higher infection rates. A [study of Pennsylvania hospitals](#) shows a link between provider burnout and hospital-acquired infections.

It's becoming common for healthcare providers to work 12-hour shifts. Reducing burnout and allowing healthcare providers to spend more time focused on patient care is critical to improving job satisfaction rates.

2. All employees understand exactly who is responsible for setting and maintaining clean equipment standards.

Many hospital employees are confused about who is responsible for cleaning equipment. In this case, cleaning often doesn't get done.

Periodic deep cleaning is necessary to meet patient safety standards. Hospital cleanliness is much easier to stay on top of after a thorough deep-cleaning service. Your housekeeping, infection control staff and healthcare providers aren't overwhelmed with having to remove ever-mounting residue, tape or rust.



3. Healthcare providers know they work for a hospital that cares about patient and staff safety.

A hospital that conducts periodic deep cleaning sends a message to employees that says, “We’re setting you up for success.” You’re removing the burden of deep cleaning so they can focus their energy on patient care.

Also, employees appreciate working in an environment that they know is clean and up to compliance standards. Daily exposure to mounting bacteria that can survive for months or even years in a hospital environment puts employees at risk, too. When employees see that their work environment is being cared for, they tend to care for it even more.

If your healthcare facility management team is looking to improve patient satisfaction scores, start by investing in your staff.

With periodic deep cleaning, you shift the weight of this responsibility away from your healthcare providers, freeing them to work more closely with patients. At the same time, your housekeeping and infection control teams are better equipped to focus on their own protocols for maintaining proper levels of disinfection.

Ready to improve employee morale and patient satisfaction with a rhythmic, deep-cleaning program?

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EquipSystems works with healthcare facilities to maintain a constant state of compliance readiness through regularly scheduled cleaning, disinfection, minor repairs and reporting. We also offer full-time, on-site employees who are dedicated to equipment maintenance. For more information on EquipSystems, visit www.equipsystems.com.

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